

UNIVERSITY COURTYARD HANDBOOK

MEAL PLANS AND THE UNIVERSITY DINING HALL

The meal options allow residents to choose the meal plan which best meets their needs. The 14 and 19 meal plans, 14-flex plan and 10-flex plan are offered to all residents and the 7 meal plan is offered to qualified returning residents only. With a flex plan, \$125 per semester is provided on your campus ID key card and in flex cash which can be used at on-campus University Dining Services. The Flex plans are not subject to refund. NOTE: Qualifying returning residents are those who resided in University Courtyard for the full previous license agreement term (Fall 2008 and Spring 2009).

Walk-up meals are available at the following rates:

Breakfast \$5.95
Lunch \$7.95
Dinner \$8.95
Brunch (weekends).. \$8.45

NUMBER OF MEALS (per semester)

Meal Plan	Fall	Spring
19-plan	347	341
14-flex /14-plan	233	228
10-flex	176	170
7-plan	117	115

If all meals are used before the end of the semester, additional daily meals may be purchased through the University Dining Office at the rate of \$6.50 per meal, or individual pricing is available at the cashier. The University Dining Office is located on the lower level of the University Courtyard Dining Hall and open Mon.-Fri. 7 a.m.-5 p.m.

Any meal balance at the end of the semester is forfeited.

MEAL SCHEDULE

Mon-Fri

Breakfast: 6:30 a.m. – 11:00 a.m.
Lunch: 11:00 a.m. – 4:00 p.m.
Dinner: 4:00 p.m. – 8:00 p.m.

Sat-Sun

Brunch: 10:00 a.m. - 4:00 p.m.
Dinner: 4:00 p.m. - 8:00 p.m.

**Subject to change*

Since your Fresno State ID is your meal card and room key, it is important for you to keep the card in your possession at all times. If you lose your card, you can receive passes for three days from the University Dining Office while you try to locate it. The University Dining Services office is open Monday-Friday 8 a.m.-5 p.m. only. Passes are not available on Saturday or Sunday. If you are not able to obtain passes during the week, you may report to the University Dining Services office before 5 p.m. the next business day after the weekend to receive a refund. You must present valid receipt of payment. If you are not able to find the card, you will be required to purchase a new Key Card from the Key Card office at a cost of \$10, plus an additional \$15 to have the card reprogrammed as your room key/meal card.

Dates of Operation

Fall semester: August 21, 2009 – December 18, 2009

Spring Semester: January 19, 2010 – May 21, 2010

*Meal Plan changes will be accepted September 7-11 or February 1-5 only. Meal Plan Change applications will be accepted at the University Dining Services Office, 7:00 a.m.-5:00 p.m. weekdays.

**Refer to 2009-2010 University Courtyard brochure section "Meal Plan and Financial Information" for additional information.

GUEST MEAL: University Courtyard residents may bring a guest, however the meal will be deducted from the total number of meals available for the resident. For 7- or 10-meal plans, 10 guest meals will be permitted per semester; for 14- and 19-meal plans, up to 20 guest meals may be used each semester. Residents must present their KeyCard (campus ID). In order for the guest to be admitted, the guest must be accompanied by the resident.

DINING SERVICES POLICIES AND PROCEDURES

1. You are expected to carry your own dishes and silverware to the conveyor. This is a prime element in keeping the cost of your meal service low.
2. You are not permitted to take dishes or silverware from the Dining Hall.
3. Food may not be removed from the dining area except as provided by University Dining Services staff.
4. Sack meals will be available in lieu of lunch or dinner (but not breakfast) and can be picked up between 6:30 a.m. - 10:30 am, Monday through Friday. You are allowed only ONE sack meal during any meal period for any subsequent meal period. Sack lunches are not available on Saturday and Sunday.
5. Sick trays are available in the event you are ill and are unable to eat at the University Dining Hall. Sick trays may be picked up for the ill individual by another person with the appropriate KeyCard. Abuse of this policy will result in disciplinary action.
6. Refunds are not made for meals missed or skipped.
7. If you have special dietary needs, you should contact the University Dining Services Office at 278.3904. They will be happy to work with you to solve your special dietary needs.
8. Shoes and shirt are required for entrance into the dining hall.
9. Smoking is not permitted in the University Dining Hall and on the patio or on ramp.
10. Meals are available on a cash basis during the academic year for residents, students or guests at the following prices. Breakfast: \$5.95, Lunch \$7.95, Dinner \$8.95, Brunch \$8.45.
11. University Dining Services will provide food items in bulk for picnics, barbecues, etc. as part of the meal plan if a minimum of 24 License Agreement participants sign-up for the event. Two separate exchange activities will be allowed on any given day. All arrangements, including an alphabetized list of participants and a signed approval from the Resident Director, must be completed with University Dining Services a minimum of seven days prior to the planned event (contact your RA for details).
12. Birthday parties may be organized monthly (during academic year only) by Residence Life Staff to celebrate all birthdays in an individual living area. Residence Life Staff will announce the date for the birthday cake, provided by University Dining Services at no charge. All residents are invited to their wing/building birthday parties!!!
13. Any unauthorized holes punched in a KeyCard may require total card replacement at the resident's expense. The magnetic strip on the back of your card is sensitive, so please take care of your card.